



# 1Q2022 Results Update







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The information and opinions contained in this presentation noted above are subject to change without notice.



Indonesia Economy Outlook

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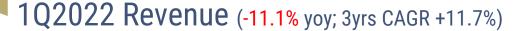
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# **CORPORATE OVERVIEW**

- More than 49 years
   experience in Clinical
   Lab Industry since 1973
- Has the most recognized
   Brand in Indonesia
- Largest private independent clinical lab chain by size of network and revenue, with 39.5% market share in Indonesia
- The first and the only
   Clinical Independent Lab with CAP (College of American Pathologists) accreditation in Indonesia since 2012







1Q2022 Visit (-6.7% yoy; 3yrs CAGR +8.6%)

> 4.3 Million

1Q2022 Volume (+1.8% yoy; 3yrs CAGR +7.4%)

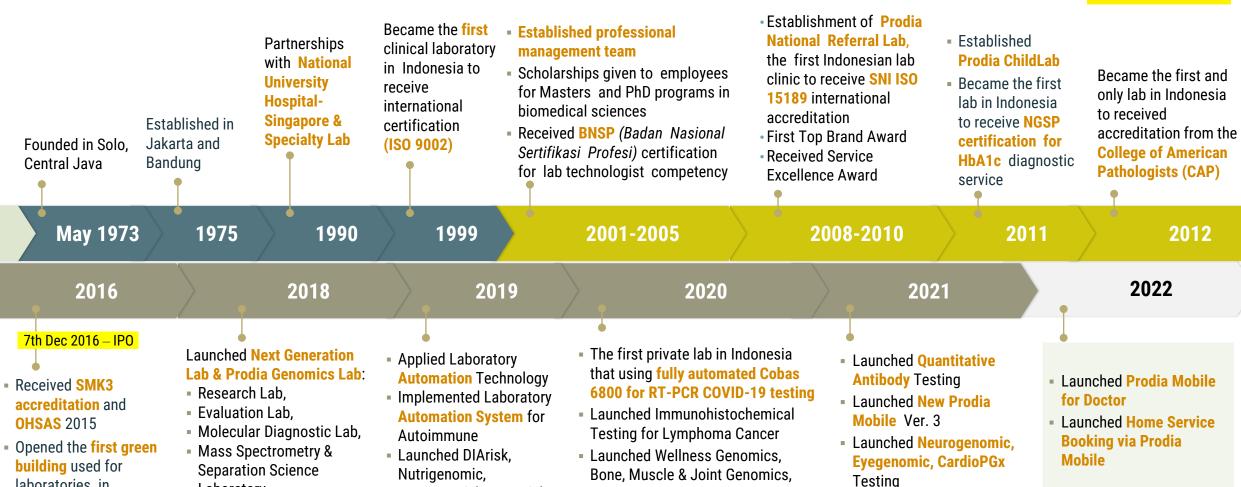
## 255 Outlets

in 34 Provinces throughout Indonesia



### **Strong Track Record in Clinical Laboratory Testing**





and Skin and Hair Genomics

Launched Teleconsultation Services

VASCULArisk, TENSrisk,

**IMMUNErisk** 

laboratories in

in Surabaya

Indonesia, Graha Prodia,

Laboratory

Anatomical Pathology Lab

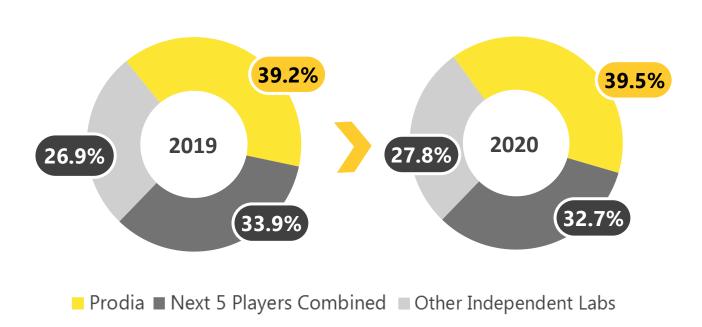
# INVESTMENT HIGHLIGHT

# Largest Network & Market Share in Independent Clinical Lab Industry



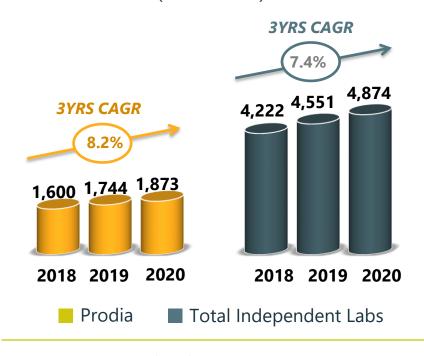
#### **Market Share by Revenue**

Independent Clinical Labs (2019 & 2020)



Source: IQVIA Analysis (2021)

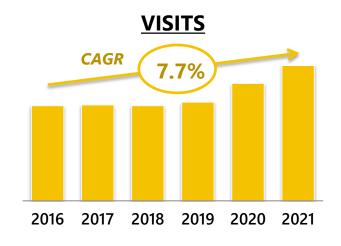
# Prodia vs Total Independent Labs (Billion IDR)

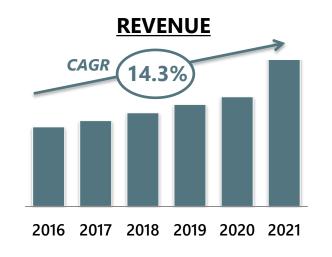


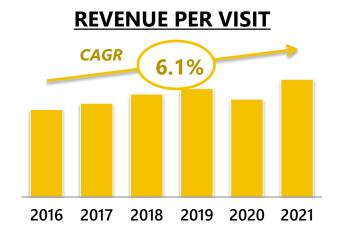
Source: IQVIA Analysis (2021), Company calculation

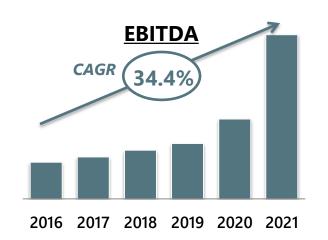










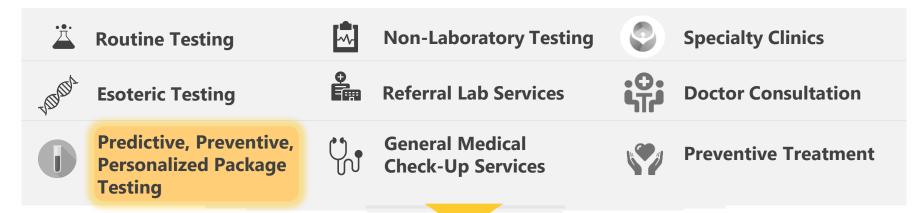


continuous
revenue growth
and increasing
number of visits

that supported Company's profitability

# **Comprehensive Service Offering with Multiple Customer Segments**





- Walk-In Customers
- Individual Walk-In Patients
- Payment made out-ofpocket

#### **Doctor Referrals**

- Patients referred by their doctors
- Payment made outof-pocket

#### **External Referrals**

- Samples referred by other healthcare providers (i.e.: labs, hospitals)
- Funded by healthcare providers



#### **Corporate Clients**

- Customers whose employers offer them access to diagnostic testing as form of compensation
- Funded by corporate clients and private insurance

One-stop shop,
offering the most
comprehensive
range of clinical
lab tests in

Indonesia, allowing us to meet the needs of a wide range of customers

### Scalable Hub and Spoke Business Model



4 Referral Labs in Jakarta, Surabaya, Medan, Makassar



Prodia Clinical Labs. Hospitals and Other Clinics may refer tests to PRLS



Centralized information with integrated IT platform that connects each lab to PRIS

Our Regional Referral Labs serves a 24/7 Operation to Fully Accommodate Referral Needs from All Prodia Outlets

## **Testing**



Prodia Clinical Labs



Point-of-Care



Partner for doctors to and results



**Efficiency of a clinical** laboratory improves with increasing test volumes making automated tests less expensive and labs more cost efficient

**Significant** 

**Economies of Scale Achieved** 

"Hub and spoke" model offers

scalable platform reducing

turnaround time and cost

penetration within region

Spokes facilitate deeper

strengthening brand and

driving higher volumes

#### **Collection / Testing**



Prodia Clinical Labs & Clinics / Specialty Clinics



External Referrals

Corporate

Clients



Walk-in Customers



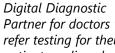
Doctor Referrals

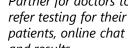


Digital platform for walk in online registration & results



Doctor Referrals









### **Strong Relationship with Medical Community**

Strong relationships through the work of **more** than 500 Marketing and Laboratory **Information Service personnel** 

Introduced new tests, such as NIPT ProSafe, Amino Acid Profile, Fatty Acid Profile, CArisk, DIArisk, Liquid biopsy EGFR Mutation, New Born Screening, 170H Progesterone & PKU

#### **Quality Service**





### **Ongoing Referrals**

Received referrals from >21,000 doctors in 1Q2022)

#### **New Test Introduction**

Prodia has developed longterm relationships with healthcare practitioners and medical and scientific community, which **generated** an ongoing source of referrals and scientific breakthrough.

#### **Research Collaboration**

Entered into agreement with **43 institutions**: 38 Faculty of Medicines, 1 Faculty of Pharmacy, 1 Faculty of Health Sciences, 1 Institution in Science and Tech., 1 Institution in Molecular Biology, and 1 **Professional Organization** 

### One of the Largest Digital Healthcare **Platform in Indonesia**

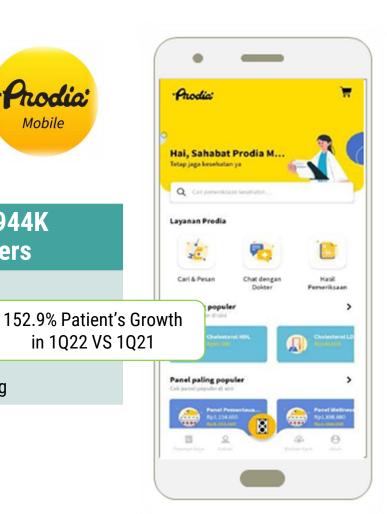


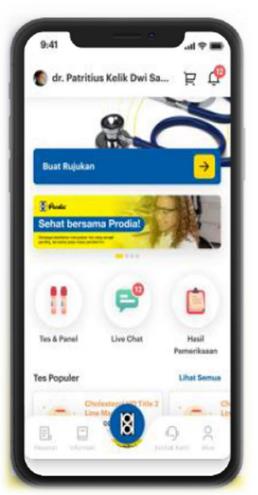
**Walk-in Apps Prodia Mobile** 



### More than 944K downloaders

- Online registration
- **Online Payment**
- Online Results
- **Chat with Doctors**
- Home Service Booking







### **Doctor Referral Apps Prodia Mobile for Doctor**

### **Launched in April 2022**

- Online Referral
- **Online Chat**
- **Online Results**

# **Experienced Senior Leadership and Management Team**



### Professional Management Team with Strong Track Record in Delivering Superior Growth and Innovation



Andi Wijaya Co-Founder and Chairman



**Dewi Muliaty**President Director



Gunawan
Prawiro Soeharto
Co-Founder and



**Liana Kuswandi**Finance Director



**Endang Hoyaranda**Commissioner



Sukmawati

Business &

Marketing Director



Kemal Imam Santoso Independent Commissioner



Andri
Hidayat
Digital Service
Transformation & IT Director



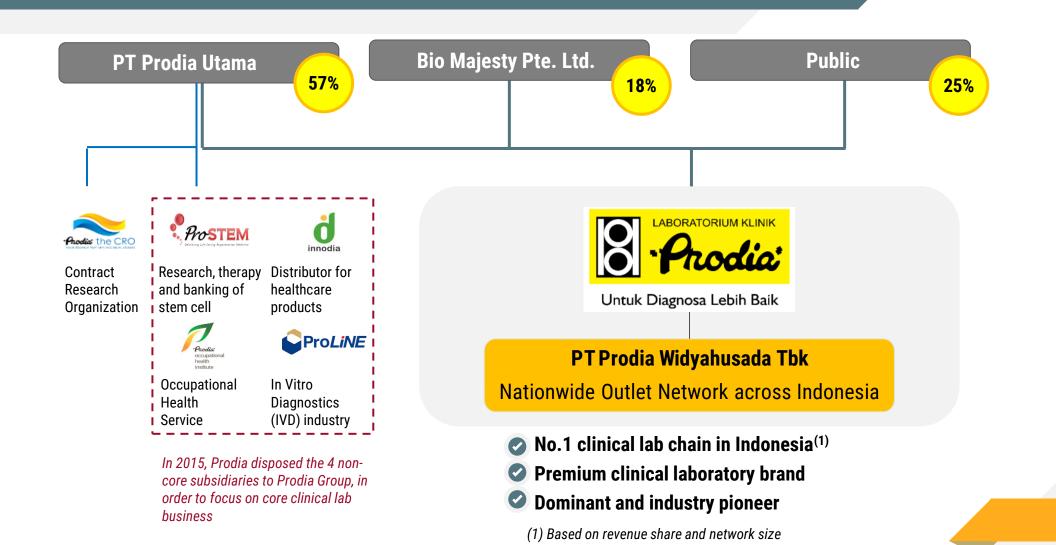
Keri Lestari
Dandan
Independent
Commissioner



Ida Zuraida Human Capital & GA Director

### **Shareholder Composition**





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# MARKET OVERVIEW & GROWTH STRATEGY





4.5% - 5.4%

### **Indonesia's GDP Growth Projection for 2022**

### **GDP Growth Projection 2022**

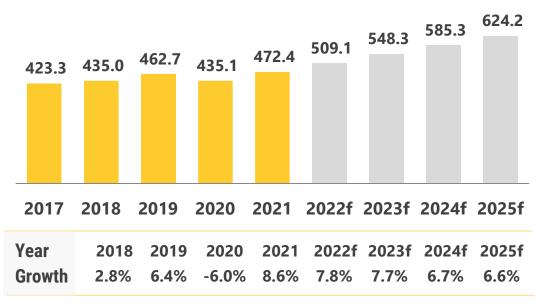
	Indonesia	World
Indonesia's Govt'	4.5% - 5.3%	N/A
World Bank	5.2%	4.1%
Organization for Economic Cooperation and Development (OECD)	5.1%	3.4%
Asian Development Bank	5.0%	N/A
International Monetary Fund (IMF)	5.4%	3.6%

Indonesia's economic recovery and improvement in 2022 will be supported by the stability to control COVID-19 pandemic, response on fiscal and monetary policies, as well as job creation and readiness for transformation.



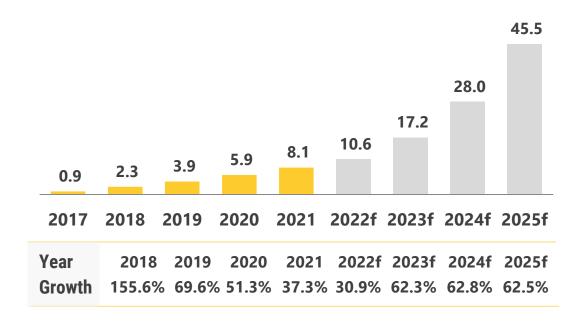


# Indonesia Healthcare Market (IDR Trillion)



Source: Statista Report 2021

# Indonesia Digital Healthcare Market (IDR Trillion)



The development of Indoensia Digital Healthcare Market creates good opportunity for Healthcare Players to **expand Healthcare Digital Service** in Indonesia.







# **Creating Digital Ecosystem**

Healthcare Platform

Electronic Health Record

Care & Management Disease



# Strategic Partnership and Collaboration

B2B Business Expansion

Market Consolidation



# **Customer Centric Model**

Digital Customer Journey

Retail Customer and POC Expansion

Wellness for Corporate Clients



# Development of testing technology and AI

**Preventive Genomics** 

**Medical Genomics** 

The use of Al

### **Company's Growth Strategy**



A Nearterm



**Expand** our presence and grow our **network of outlets** in both physical and digital channel in Indonesia

laboratories to provide wider

**Upgrade** existing clinical

range of tests and services

and increase volume



Strengthen **digital capabilities** to enable business growth



Develop data & analytics capabilities to create business values



Enhance internal operating efficiency



Focus on providing **quality diagnostic** and related healthcare tests and services



### **Transform Health Delivery in Indonesia**



Focus on the development of **next-generation diagnostic technologies** for precision medicine



**Transform B2C Model** through Omnichannel customer journey and POC as growth engine



Build new growth pillars



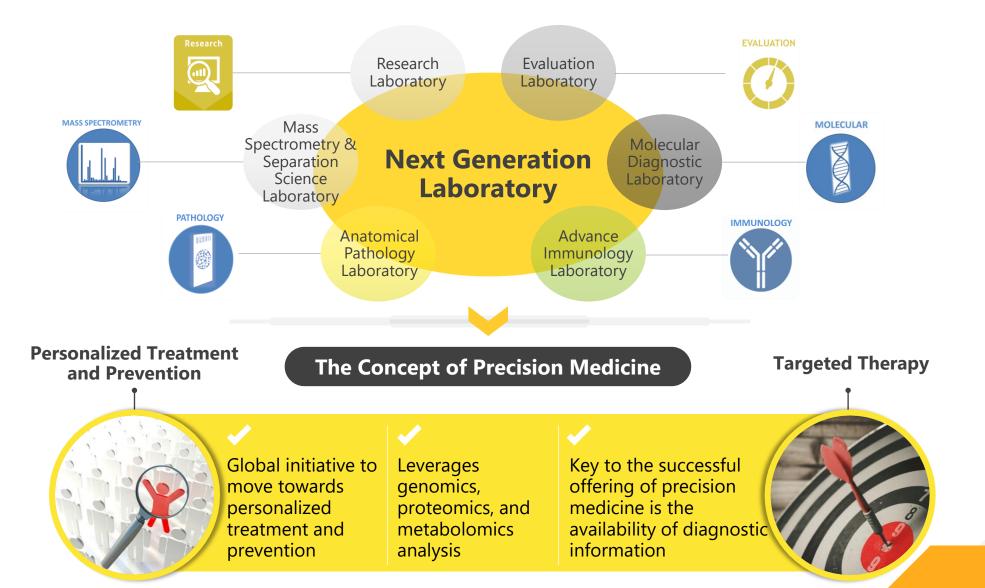
Orchestrate highest quality **health ecosystem** 



Be industry-leader on cost

### **Leader in Next Generation Technology**





### Our Response to Business Landscape





Product and Lab Testing Innovation

- License Upgrade
- Adjusted Facilities related to Safety and Hybrid Service Model



**Upgrade Building & Service Facilities** 



- Upgrade Prodia apps
- Prodia Mobile for Doctor
- ProdiaLink for External Referral
- Ethos HS platform
- Prodia in Your Car

### **Digital Service Development**



 Added more HS phlebotomists

**Home Service Expansion** 



## **Prodia Sustainable Action Plan**

Prodia Sustainable Action Plan is an initiative and effort made by Prodia in order to achieve sustainable business growth so as to create added value for stakeholders including shareholders, customers, medical personnel, regulators, the communities and the environment. This program contains our contribution in the fields of health, education and environment in line with the Sustainable Development Goals (SDGs) in Indonesia.



Enhancing the Health Quality of Indonesian People





Managing Competitive Human Capital in Health Sector





Reducing Environmental Impact





Prodia Education Research Institute & Research Collaboration



**Waste Management** 





**Prodia Corporate University** 



Prodia in U





**Healthy Workforce (Employee Wellness) & Safety Workplace** 



**Green Infrastructure** 





**Women Leadership** 



**Coral Reef Revitalization** 

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# **BUSINESS UPDATE**

### **DELIVER SOLUTION FOR CUSTOMER NEEDS**

Respond to People Behavior Changing and Customer's Voice





#### **Services & Lab Facilities**

- Safety, Quality & Cleanliness of Our Lab/Facilities/Staffs
- Prodia Mobile
- Home/Office Service
- ProdiaLink
- Teleconsultation
- Prodia in Your Car
- Kontak Prodia/Tania
- Prodia Mobile for Doctor



#### **Product Innovation**

- Complete Testing from Routine to Esoteric Test, Genomics Testing
- Testing package value for customer
- Specific Testing for New Born, Children, Women, Senior
- Add more Testing for Autoimmune Disease



# Online Marketing and Education Activities

- Digital Communication
- Digital Promotion
- Digital Education
- RTD with Professional Lab Association, HCP, and Vendors

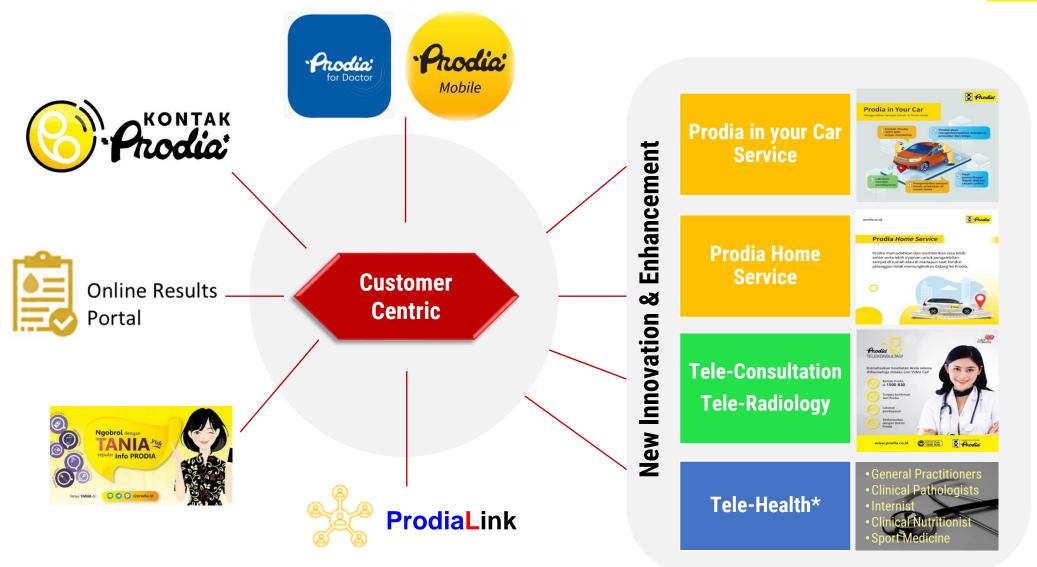


### Lab Testing in COVID-19 Pandemic

- COVID-19 Testing
- COVID-19 Related Testing
- Immunity, Vitamin-mineral anti-oxidant Testing
- Vulnerable risk for COVID-19 Testing (comorbidity)
- Collateral damage of COVID-19 Testing

### **Customer Centric Model**









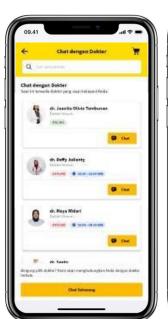
Prodia Mobile apps provides online registration/booking, online payment, online results, chat with doctors, and home service booking.

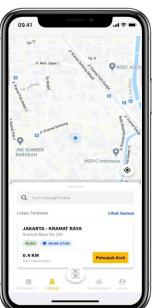


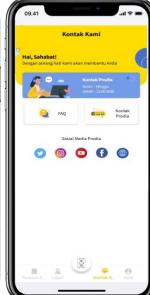












Prodia has enhanced its digital platform services New Prodia Mobile Ver. 3.3.0 — Updated in April 2022



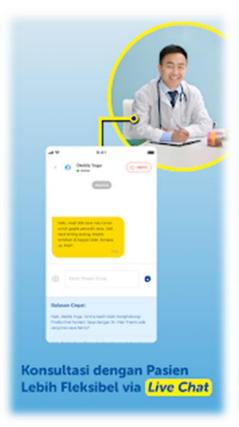


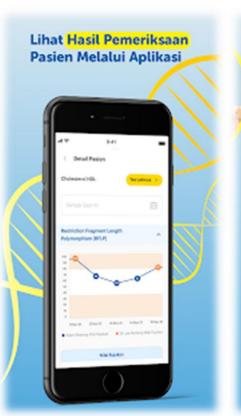




Prodia Mobile for Doctor apps assist doctors to create testing referral to all Prodia's Lab Services, provides live chat and manage their patient's online health report.









### **Launched in April 2022**



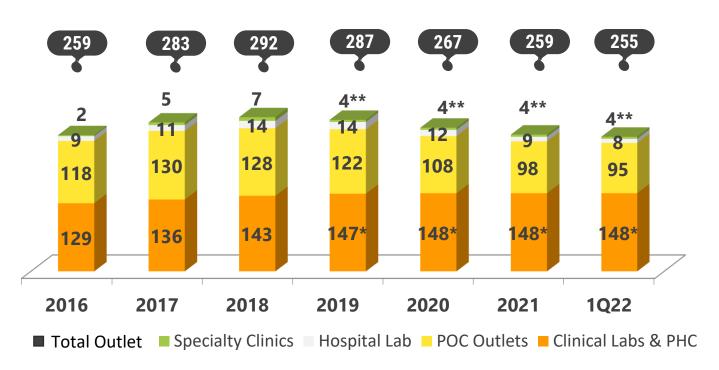




### **Outlet Development**

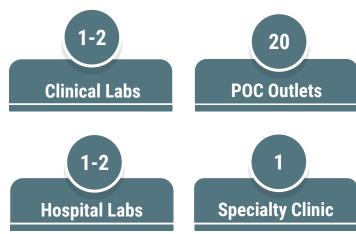


### 2016-2022 Outlet Development



# \*includes 1 (one) Standalone PHC Kemang, and 4 (four) specialty clinics that operate in existing clinical lab branches: 1)PCHC Jakarta, 2) PCHC Medan, 3) PWHC Medan, 4) PCHC Surabaya. \*\*consists of standalone specialty clinics (PWHC and PSHC Surabaya, PWHC and PSHC Jakarta)

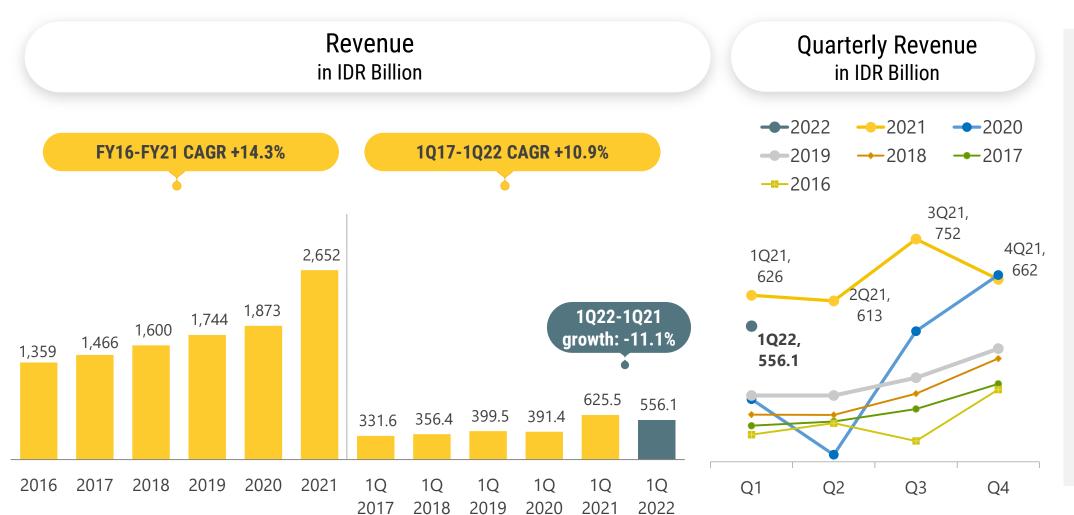
### 2022 Outlet Development Target



"Prodia not only focus to develop physical outlets but also the digital network to create **omnichannel presence** for our customers"



### **1Q2022 Revenue (Unaudited)**



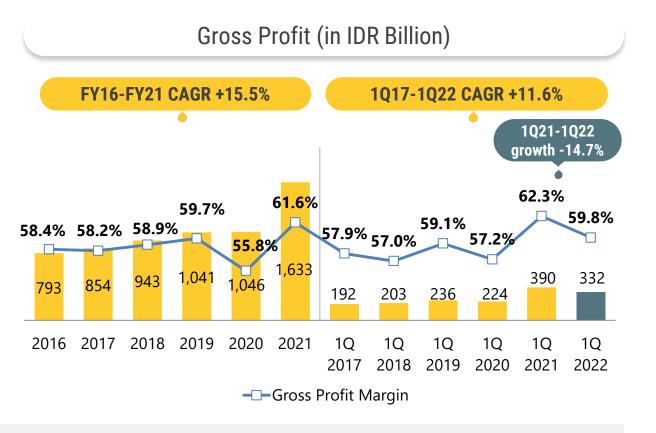
- Revenue slowing down by -11.1% yoy, due to healthcare market normalization along with the stable pandemic situation.
- We still observed positive revenue growth on routine tests and non lab in 1Q22 amid a set back on esoteric and covid tests.

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# FINANCIAL UPDATE

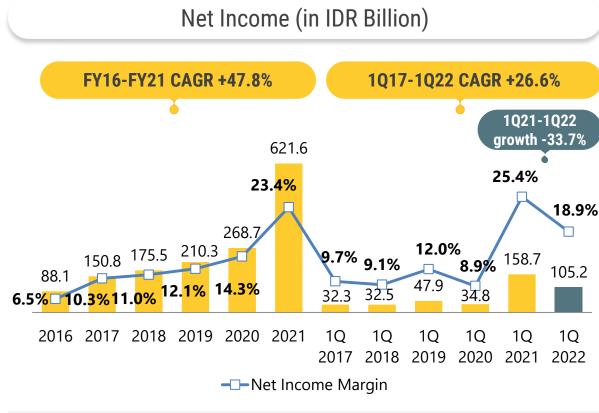
### 1Q2022 Gross Profit & Net Income (Unaudited)





Gross Profit slow down due to top line drop and increase on indirect cost of sales.



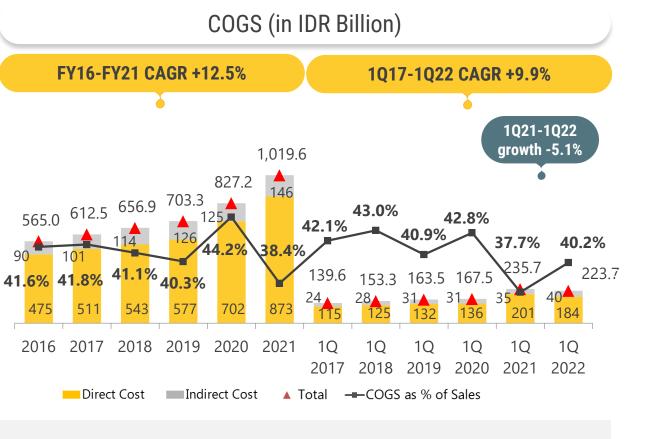




Net income decreased as impact of the decline in top line and increase in OPEX.

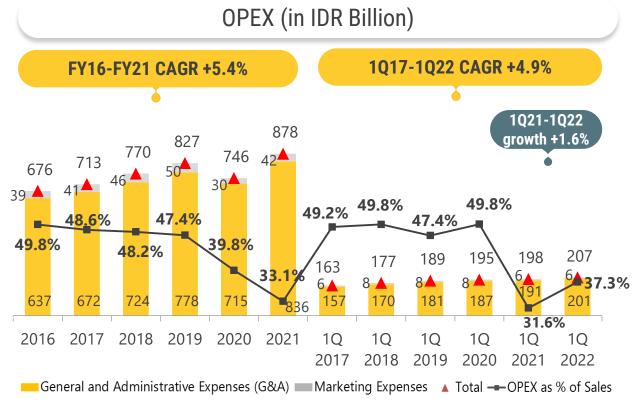
### 1Q2022 COGS & OPEX (Unaudited)





COGS per sales increase as the impact of revenue decline in 1Q22.







OPEX per sales increase due to the rise of some G&A costs.



# **1Q2022 Financial Summary (Unaudited)**

	(in IDR Bn)	1Q2022	1Q2021	Change
Re	evenue	556.1	625.5	-11.1%
Gr	ross Profit	332.4	389.8	-14.7%
EE	BIT	125.3	192.9	-35.0%
EE	ЗТ	132.7	201.1	-34.0%
Ne	et Income	105.2	158.7	-33.7%
EF	PS	112.24	169.33	-33.7%
EE	BITDA	167.3	230.4	-27.4%

(in IDR Bn)	1Q2022	1Q2021	Change
Total Asset	2,834.3	2,401.4	+18.0%
Total Equity	2,350.7	1,953.5	+20.3%



# THANK YOU!

For more information:

PT Prodia Widyahusada Tbk investor.relation@prodia.co.id

Prodia Tower, Jl. Kramat Raya No. 150 Jakarta 10430, Indonesia

www.prodia.co.id